Parents,

Here is a Parent's guide of FAQ for purchasing recital tickets. We are very excited for our upcoming show and can't wait for the big day!

Attached you will find the cast lists for our 3 recitals December 21st & 22nd. 2018. Please print for the big day and as a reference for buying your recital tickets.

If you have any additional questions, please contact us at 208-322-8082 or stop by the front desk.

Thanks, DU staff

Where do I buy recital tickets?

Dance recital tickets can ONLY be purchased online via our recital ticketing website. You can follow the ticketing link on our website @ www.danceunlimitedstudios.com, our Facebook page, or by going directly to https://www.recitalticketing.com/21309. The ticketing link will not go live until Friday December 14th @ 9:00 am MST.

How much are tickets?

We offer tiered seating prices. Tickets are priced at \$14, \$12 & \$10. (Door prices are at \$16, \$14 & \$12 with limited quantities.)

When can I purchase tickets?

Tickets go on sale <u>online</u> Friday December 14th, 2018 @ 9:00am Mountain Standard Time. Tickets sell extremely fast, so it is recommended to be on the ticketing website first thing in order to get seats for all the friends and family that are planning to attend.

When do ticket sales close?

Online ticket sales will close Friday December 21st @ 9:00am Mountain Standard Time. A limited number of tickets will be available for purchase on recital day but are not guaranteed. Due to the popularity of our show we recommend buying tickets prior to Friday December 21st. Door prices are \$16, \$14 & \$12 with limited quantities.

Is the seating reserved or general admission?

We have reserved seating for all our shows as well as reserved handicap seating. Please reference the online seating chart for specific handicap seat locations.

Are there different prices for adult or youth?

No, tickets prices are the same for both adults and youth (4+). Take advantage of our tiered pricing to get up close to watch your dancer shine! Remember dancers in the show will not need a ticket as they remain backstage for the duration of the show.

Is there a discount for buying tickets to multiple shows?

YES! When you are buying tickets for multiple shows, the online site will automatically discount your 2nd or 3rd show tickets by \$2.00. <u>REMEMBER</u> to buy all your show tickets at once or the discount will not be applied. Get a count of how many tickets for family & friends attending and buy them all together.

Do I have to buy the tickets for all my family and friends or can they purchase them from the website? Anyone can buy tickets for www.recitalticketing.com. If you would like to all sit together it is recommended that one person purchase them, so you can try and reserve seats as a group.

Do I need to bring my ticket to the show?

YES! Please print out your ticket and bring it with you. It will help our ushers ensure that you are at the correct show time and to help you find your assigned seat. If you have tickets to multiple shows, please ensure you bring the correct ticket to the correct show time.

Can I leave after my performer is done?

All our dancers have worked very hard, so we encourage patrons to remain in the auditorium for the entire show. We want to support the entire cast and a full house is the best way to do that. We understand if you must leave, however please do so through the doors at the very back of the auditorium. Please only exit in between performances.

Do you offer lap seating?

Absolutely! Children 3 years old and under are welcome to sit on an adults' lap. Any child 4 years old and up will need to have a ticket. Dancers in the show will not need a ticket as they remain backstage for the duration of the show.

Can I return or exchange my ticket?

All ticket sales are FINAL. Please make sure you are buying your tickets for the correct show. Once purchased we are unable to refund or exchange for the correct show. Double check your dancers show time carefully.

Does my dancer need a recital ticket?

Dancers in the show do not need a ticket as they remain backstage for the entire show. Parents will drop off their dancer(s) backstage, with their dancer wrist band on, a minimum of 30 minutes prior to the start of the show and then pick up after the show is finished.

Can I buy at Dance Unlimited?

NO. We offer our online ticketing options, so patrons can purchase tickets in the comfort of their home/office. We do not sell tickets out our front desk due to all tickets sales occurring on our user-friendly ticketing website.

Can I buy tickets at the door?

Due to the popularity of our recitals, tickets are very limited at the door. Seating and ticket availability cannot be guaranteed the day of recital. Purchasing tickets via the online ticketing website will ensure that you have great seat to watch your dancer! Door prices are \$16, \$14 & \$12 with limited quantities.